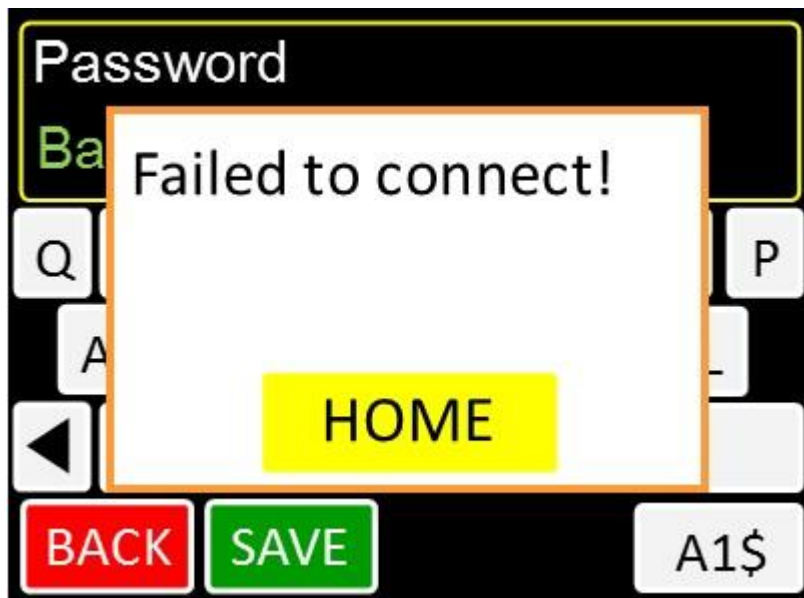




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Can't Connect? Try This Fix!

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Can't get your Genesis controller to connect to your WiFi network? There are a few things to check to help remedy the problem and get your controller's Wifi up and running. Using the WiFi opens up new possibilities with the Genesis controller. Not only does it allow for software updates as soon as they are available, but users can also send firing info to a computer on the same network. Soon, we will have an app available to allow for remote monitoring of your kiln as well.

To get your WiFi up and running, check these few things:

- Make sure the WiFi signal strength is good. If signal strength is very poor, the Genesis will have a hard time connecting.
- Ensure that the password has been entered correctly. If there is an error in the password, the Genesis can't connect.
- Finally, your WiFi password may be too long. If you haven't updated your controller to the latest version, it will only accept a password with 15 characters or less. The latest version allows for up to 30 characters. You may need to use an alternative internet connection or temporarily change the WiFi password to update the controller.

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