

BARTLETT Instrument Company

Try This Troubleshooting Tip To Save Some Time!

Having trouble with your heats or cools not coming on when they should? Try this key press to help solve your problem.

First, check what the controller thinks is on. Press the 8 key on the controller and it will display which outputs are currently on.



This picture indicates Cool 1, Cool 2, Cool 3, and Cool 4 are all on.

If the heat or cool is indicated to be off but should be running:

First, check that your heating and cooling equipment is set to auto. Then, check your temperature or step settings to make sure the heats and cools are set to come on at the correct temperature.

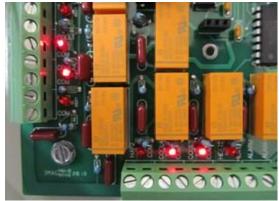


If the heat or cool is indicated to be on, but isn't running:

Check the LEDs inside the controller. To do this, remove the 4 screws at the corners of the controller and pull the lid toward you. Look for the LED that matches the heat or cool you believe should be on.

- If the LEDs are displaying properly, check the heating or cooling equipment.
- If the LEDs are not displaying properly, there may be a problem with the controller.

If you have questions about any of these steps, feel free to call us and we'll walk you through it!



This picture shows the LEDs displaying Cool 1, Cool 2, Cool 3, and Cool 4 are on.

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