



BARTLETT Instrument Company

Troubleshoot C.I.S. 2015 In A Breeze!

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Using C.I.S. in your greenhouse can be a great growing tool and make monitoring your greenhouses a breeze. However, if you're having trouble getting your controllers connected, it can be frustrating. You should first check to be sure that everything is connected and set up properly. Then, if everything checks out and you're still having problems, give us a call and we will walk you through some more in depth solutions.

If some controllers are working but others are not, try these fixes:

- Check to make sure each controller is set to a unique ID. Click through the Menu until ID appears. Click "Enter" and the assigned ID will appear in the screen.
- Check that the controller is marked to "In Use" in the CIS program. Click on the controller your having the issue with, click on the "Menu" tab and be sure the "In Use" box is checked.
- Check the in-controller radio to be sure the connections are good and there is a solid LED and a blinking LED.

Status	Statistics	Run Times	Logs	Program	Menu
Controller Info					
Model: GHK12X2C		FW: F		ID: 4	
Name of Greenhouse #4					
Greenhouse 4					
<input checked="" type="radio"/> In Use <input type="radio"/> Not In Use					
Times					
Delay Between Heat/Cool				2	
On to Auto Time				0:11	
Log Files					
<input checked="" type="checkbox"/> Log Data by Event		Select File	\\BARTLETT		
<input checked="" type="checkbox"/> Log Data by Time		Select File	\\BARTLETT		

If all controllers are not working, try these fixes:

- In the CIS program, click on "Options" then "Preferences". Under "Port Select", select the available COM port and press "Reset Communications".
- Check the lights on the host radio. The light on the left should be solid red. The green light and other red light should alternate blinking.

If you've got questions or want more information about CIS 2015, respond to this email or give us a call!

BARTLETT

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