



## Jingle, jingle, jingle...

We know you probably started creating for the holidays yesterday or will start very soon. Don't just pray to the kiln gods when you have kilns full of holiday goodies. Here are a few controller tips to have more predictable firings as you get ready for a busy season:

- **Review your program.** If you're doing a special project for the holidays, it may not follow your normal firing parameters. Check out these videos so you can review with your [V6-CE](#), [3Key](#), [RTC](#) or [Genesis series](#) (Genesis, Genesis 2.0 or Genesis Mini).
- **Use preheat if your pieces aren't dry enough.** If you run a studio or are a school teacher, time and space for projects are at a premium, especially this time of year. Don't forget the preheat step that can help you dry out your pieces prior to firing.
- **Monitor your firing with the KilnAid app.** The [KilnAid app](#) will let you see how your firing is progressing, the current temperature(s) of your kiln and if an error occurs.
- **Understand common errors.** There are a few errors we see a lot over the holidays. We have listed the most common two below, but [the full list of error troubleshooting can be found here](#).
  - E-1: Kiln is not getting to temperature. Do a [Full Power Test](#) to check elements and relays. Low or dropping voltage to the kiln could also cause this issue.
  - FAIL or TC FAIL: This error means at least one thermocouple is bad. Work with your favorite kiln repair technician to get back up and running.

[I Want Tips / Help](#)

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## Testimonial

*"I went with the Genesis 2.0 because it fulfilled my programming and firing needs. The touchpad screen is ease to use, giving access to standard programs that can be altered and saved.*

*There are many additional programming and monitoring functions that I am excited to use. The team at Bartlett have thought of everything."*

Tom Lane, Professor of Ceramics  
University of Minnesota



We want to hear from you! If you would like to submit a testimonial based on using your Bartlett controller, please let us know.

[Feature Me!](#)

An update is coming for KilnAid! This update will provide information if you get an error during the firing. KilnAid will not only show your error code, but also information on what the probable cause and fix.



We have some other exciting updates planned for KilnAid in the near future. Stay tuned!

Learn More

Photo of holiday packages by [Nathan Lemon](#) on [Unsplash](#)



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